

Technology Implementation

Preparation and Pitfalls






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A Bureau of Justice Assistance Grant

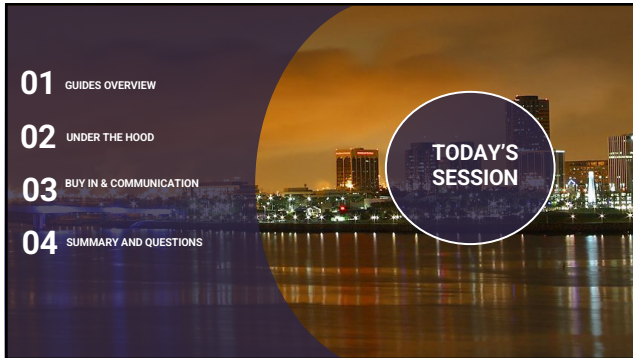


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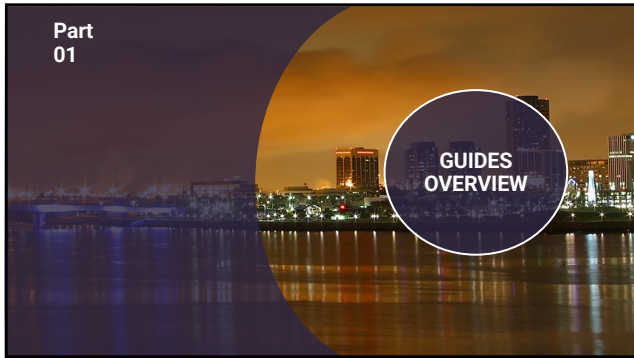
The Bureau of Justice Assistance is a component of the Department of Justice's Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, the Office for Victims of Crime, and the SMART Office.

Points of view or opinions in this document are those of the author and do not necessarily represent the official position or policies of the U.S. Department of Justice.

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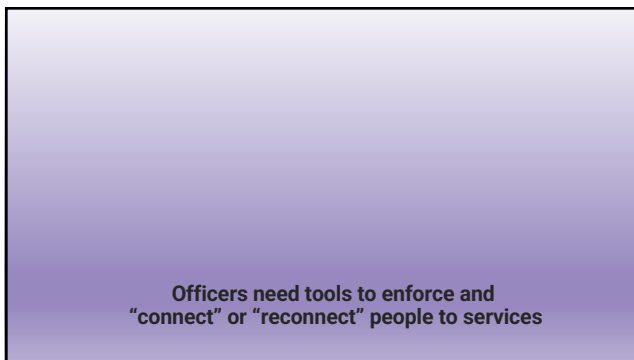
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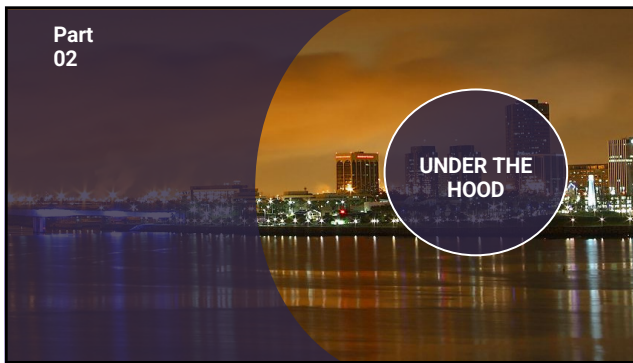


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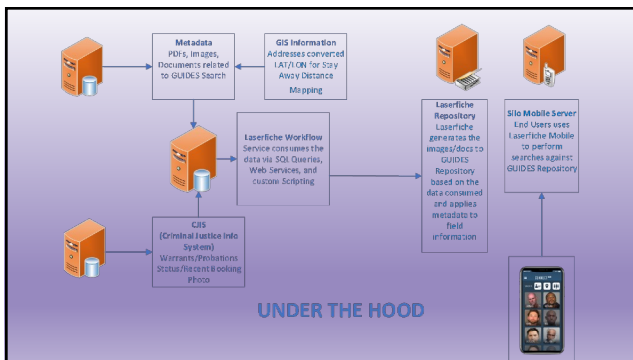
What if police officers could:

- 
SEARCH BY NAME
 Officer searches a person's name (or part of name) to determine if person has any court orders or is already connected to diversion program
- 
SEARCH BY LOCATION
 Patrol officers could retrieve information related to specific patrol beats or "hot spot" areas of crime
- 
SEARCH BY PROVIDER
 Officers could connect (or reconnect) people with mental health, substance abuse, or housing services

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Bumps in the Road

1

CCHRS Access for 3rd Party Vendor
(Consolidated Criminal History Reporting System)

2

Access to City's GIS System
(Geographic Information System)

3

Communication between both secure and non-secure servers for CLETS
(California Law Enforcement Telecommunications System)

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Evaluation of the Implementation & Use of GUIDES

Purposes:

- Assess who is using the app, how frequently, and for what purpose(s).
- Analyze officer perceptions of the GUIDES app and identify the benefits of and challenges to using GUIDES.
- Analyze how GUIDES facilitates police work.

Research:

- Pre- and post-implementation surveys of LBPD officers
- Post-implementation focus groups and ride-alongs
- Quantitative analysis of usage data

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**Part
03**

**BUY IN
AND
COMMUNICATION**

12

BUY IN - 3 Things to Consider

- 1 Everyone isn't excited as you are
- 2 Selling your project to all stockholders
- 3 Have an executive on your team

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COMMUNICATION

Successfully Communicating your thoughts and plans to all parties involved (not just the department heads).

Have extensive detailed Individual/Group planning sessions to determine departmental interaction cooperation and impact.

Determine early on who's in charge of what.

COMMUNICATION IS THE KEY

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Part 04

SUMMARY AND QUESTIONS

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QUESTIONS?



Laserfiche

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